

### **Raritan Valley Surgery Center**



Somerset, NJ

Open since 2008, this three-room, multi-specialty, physician-owned center has pulled together as a united front, cross-training all employees which allows them to help each other out without ever being told. "It's just what we do here," says Shundra Mosby.

As the new Administrator Marcy Sasso was welcomed and supported by staff. "I feel like I have known them for years," she says. "The fact that each employee takes courses and reads publications on their own time because they are truly vested in their career says so much."

Sasso states teamwork is the key followed by communication and respect in a successful ASC. "Act like you are a center of excellence and you become one. Invest the time to do a thorough interview during the hiring process; good people are going to stay with you longer," she adds. "If you receive any feedback regarding improvements listen carefully and as a team come up with a solution."

Sasso feels are lucky to have Ambulatory Surgical Centers of America (ASCOA) as their partner and management. What are the plans for the center's future? Growth is the main answer. "We are going in-network with some insurance carriers, and we hope to find the happy medium for our patients who deserve to have great medical care at affordable costs. We are looking for more ways to improve overall satisfaction," says Sasso.